



No. 1-1/2020-R&C [CFA]

Dated: 28-07-2021

Circular R&C-CFA No. 32/21-22

Subject: Change in minimum period of Safe Custody plan for the all category of Voice/Standalone/Combo Landline/Broadband connections (DSL/Fibre/AirFibre) in all the circles.

Kindly refer to the letter No. 1-1/2020-R&C (CFA) [Circular R&C-CFA No.13/21-22] dated 10-05-2021 regarding Safe custody charges.

2. Now, **in supersession of instruction mentioned under Para 5(v) of above referred circular, the competent authority has decided 'to relax the minimum period of safe custody from 3 months to 1 month. However, subscribers can restore their connection(s) anytime even within one month by paying monthly charges of safe custody for the full calendar month at the time of termination of safe custody'.**

Accordingly, the charges of restored promotional/regular plan shall be applicable from the date of withdrawal of safe custody.

3. All other terms and conditions shall remain same as per the instructions issued vide circular No. 13/21-22 dated 10-05-2021.
4. **The circles shall ensure to comply with all regulatory requirements including on-line reporting to TRAI and also update the circle website.**
5. The above instructions shall be applicable with immediate effect, **on regular basis in all the circles.**
6. This circular is issued based on the approval of Competent Authority in CFA Cell e File No **BSNLCO-CFAO/11(14)/3/2020-CFA-Part (2)**. Clarification/correspondence, if any, in respect of above tariff may be sent to CFA Section, BSNL, Corporate Office, Janpath, New Delhi-110001 (**Phone No. 011-23710497** and Fax No. 011-23734052).

AGM (RM-I) - CFA [LA]

To

All Heads of Telecom Circles / Metro Districts, BSNL.

Copy to: -

1. CMD, BSNL.
2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
3. CGM (NCNGN), BSNL- for information.
4. All Tariff committee members [GM (NWP-CFA) / GM (CFA) / Sr. GM (Finance-CFA)], BSNL C.O.
5. GM (CFA), BSNL CO, w.r.t case mark: BSNLCO-CFAO/11(14)/3/2020-CFA-Part(2) carrying the approval of the Competent Authority in the matter.
6. GM (CIT), BSNL CO. – for placement on BSNL Website.
7. AD OL, BSNL CO. for Hindi version.
8. CGM (ITPC), BSNL, Pune for necessary changes in CDR/billing systems.
9. CGM (BBNW), BSNL.
10. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
11. Secretary TRAI.
12. Guard File.

DM (T&C) - CFA